

**WOPENGLISH**

**8. SINIFLAR - KAZANIM TESTİ 5**

**A. Choose the best choice. (20x4) 80**

**1) What do you do to connect to another person in the same office?**

**A)** You say “Hello”

**B)** You ask for calling back

**C)** You dial an extension

**D)** You hold on your friend

**2) What does a hotel receptionist do for a reservation clarification?**

1. He/She sends a message
2. He/She asks for a booking
3. He/She asks the customer call back
4. He/She calls the customer and makes sure customer’s visit.

**3)** ***Which one is the latest form of phones?***

**A)** cable phones **B)** mobile phones

**C)** smart phones **D)** tablets

**4)** ***Which action is NOT done to keep an active phone call go on?***

**A)** wait

**B)** hold on

**C)** hang on

**D)** hang up

**5)** Which match is incorrect?

1. Pick up - phone
2. Pick up – a friend from school
3. Put through – a person
4. Break into - a house

**6) Which sentence is NOT used to connect a person on the phone later?**

**A)** Can you tell him that I called?

**B)** Could I leave my phone number?

**C)** Could you tell her to call me back?

**D)** Can I speak to Jane, please?

**7)** **Which one is NOT an expression of connection?**

**A)** I’ll get him.

**B)** Thanks for calling

**C)** Please, say that Jenny called.

**D)** He’ll get back to you soon.

**8) *Which one is NOT an expression of phone call to 155?***

**A)** How did you see the incident?

**B)** What is the invitation about?

**C)** Don’t hang up the phone please.

**D)** If you have problem, you can contact us anytime you need.

**9) Which one is a con of Smart phone ?**

**A)** It is unsecure and addictive.

**B)** You can take photos.

**C)** You can rescue at emergency

**D)** It is easy to carry

**10) What does “bad line” mean?**

**It means that …**

**A)** You keep in touch.

**B)** You send text messages

**C)** You can’t hear the caller’s talk.

**D)** You chat on the internet.